

Privacy protocol

Equine Nutraceuticals B.V.

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We are aware of the fact that you place a lot of trust in us. We therefor consider it our responsibility to protect your privacy. On this page, you can find more information on the data we collect when you use our website, why we collect this data and how we use this data to improve your user experience. This way, you know exactly how we work. This privacy protocol applies to the services of Equine Nutraceuticals B.V. You should be aware that Equine Nutraceuticals B.V. is not responsible for the privacy protocol of other sites and sources. By using this website, you signify your acceptance of this privacy protocol.

Equine Nutraceuticals B.V. respects the privacy of all users of its site and ensures that the your personal data is kept confidential.

Our use of collected data

Use of our services

When you register for one of our services, we ask you to provide personal data. This data is used to be able to render the service. The data is saved on Equine Nutraceuticals B.V.'s own secured servers or those of a third party. We shall not combine this data with other personal data we have collected.

Communication

When you send an email or other messages to us, it is possible that we save those message. We sometimes ask you to provide personal data necessary for the relevant situation. This data enables us to process your questions and respond to your requests. The data is saved on Equine Nutraceuticals B.V.'s own secured servers or those of a third party. We shall not combine this data with other personal data we have collected.

Cookies

We collect data for research to get a better insight into our customers, to enable us to tailor our services to our customer's needs.

This website uses 'cookies' (text files that are placed on your computer) to help the website analyse the website activity. The information with respect to your use of the website, which is generated by the cookie, may be transferred to Equine Nutraceuticals B.V.'s own secured servers or those of a third party. We use this information to evaluate the use of the website, to establish reports on the website activity and to offer other services with respect to website activity and internet use.

Purposes

We do not collect or use data for other purposes than the purposes as defined in the privacy protocol, unless we have obtained your prior consent.

Third parties

We do not share data with third parties, with the exception of the web applications we use for our web shop, including the ranking system of WebwinkelKeur. This data shall only be used for the purpose of the relevant application and shall not be disseminated in any other way. Furthermore, the data may be shared internally in some cases. Our employees are required to respect the confidentiality of your data.

Amendments

This privacy protocol is tailored to the use of and possibilities on this site. Any adjustments to and/or amendments of this site could lead to changes in the privacy protocol. We therefore advise you to regularly consult this privacy protocol.

Options with respect to personal data

We offer all visitors the opportunity to view, change or delete all personal data, which has been provided to us at that time.

Update your details/unsubscribe from newsletter

You have the opportunity to update your details or to unsubscribe from the newsletter at the bottom of every mailing.

Update your details/unsubscribe from communication

Please contact us via below contact details if you would like to update your details or remove yourself from our files.

Turn of cookies

Most browsers are automatically set to accept cookies. However, you can reset your browser to refuse all cookies or to notify you when a cookie is sent. However, some features and services, on our and other websites, may not function properly when cookies are disabled in your browser.

Questions and feedback

We regularly evaluate our compliance with this privacy protocol. Please contact us in case of any questions with respect to this privacy protocol:

Equine Nutraceuticals B.V.
Remsestraat 3
4033 CM Lienden
The Netherlands

info@equinenutraceuticals.eu